

Restructuring Cell, Corporate Office,
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भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No: 3-2/2011-Restg.

Date: 20th April 2011

To

The Chief General Managers of
All Territorial Circles
Bharat Sanchar Nigam Limited

Subject: Group Performance Management System (GPMS) Scorecard for year 2011-12 in respect of SSAs.

Reference is invited to this office letter of even number dated 15th April 2011 on the above mentioned subject.

GPMS scorecard containing KPIs for year 2011-12 for SSAs and guidelines for understanding the scorecard KPIs of Territorial Circles are enclosed herewith for further necessary action. Scorecards containing targets for year 2011-12 in respect of the SSAs under your control may be finalized latest by 27 April 2011 on the basis of Circle office scorecards and communicated to the SSAs under intimation to this office.


(Madhu Arora)
GM (Corp Restg)

Encs: a.a.

Copy for kind information of:

1. CMD, BSNL
2. All Functional Directors
3. All Executive Directors
4. ALL PMS Nodal Designates